



WHY WI-FI CALLING - USER PERSPECTIVE



- > Poor indoor coverage in specific areas
 - Cellars, specific rooms, thick walls, high-insulation windows etc,
- > High roaming fees
- > Easy-to-use
 - No need to download or create accounts with OTT VoIP provider apps, works using the standard phone number
- > Enterprise
 - Small enterprises with specific call bundles







IMPROVING USER EXPERIENCE - WI-FI CALLING USE CASES







Homes with limited 3GPP coverage

When roaming:
Use operators' mobile voice
service over Wi-Fi





Seamless handover of voice and video calls between LTE (VoLTE) and untrusted Wi-Fi

Untrusted Wi-Fi

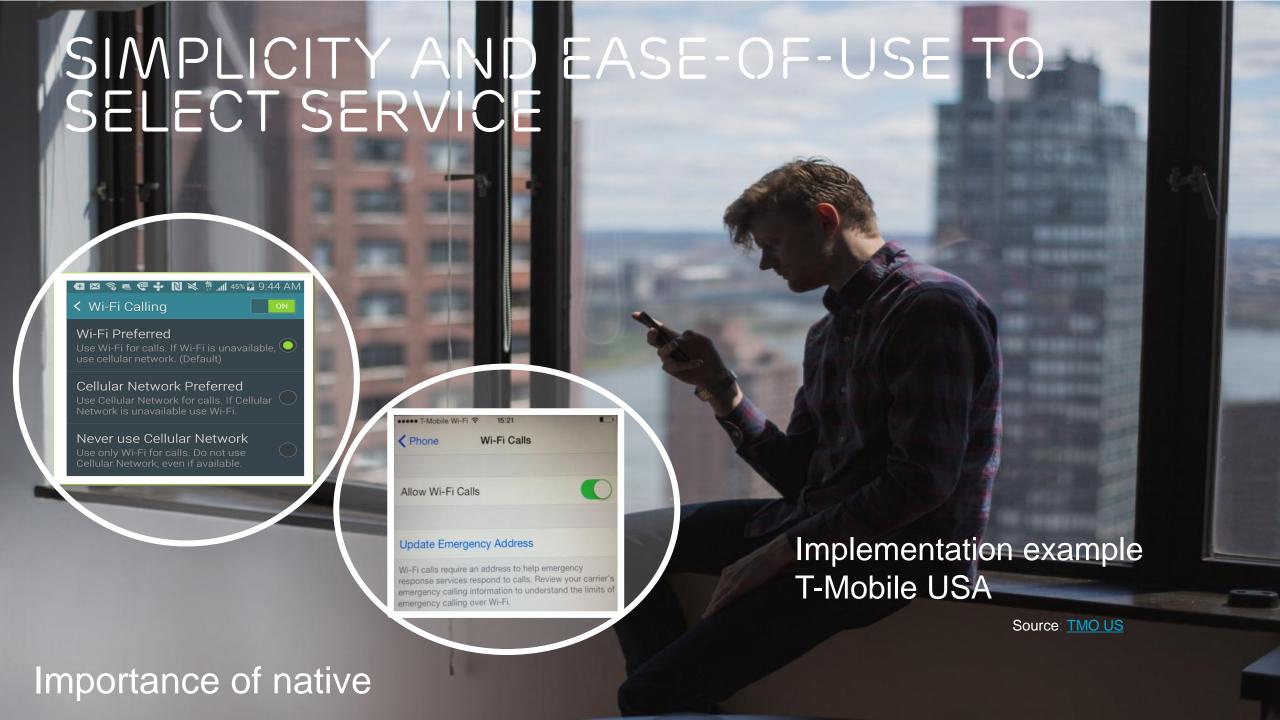


Hotel abroad

Untrusted Wi-Fi



Small office/business with limited 3GPP coverage



ADDRESS NEW REVENUE POTENTIAL



Provide attractive bundles for consumers and small enterprises

- Roaming bundles
- Create video calling behavior through Wi-Fi
- Strengthen VoLTE service offer







Leverage new attractive devices

- Capture high-ARPU users
- Native service in smartphones, no special app

High-quality secure operator service

- Regular phone number with SIM-based authentication
- Seamless voice handover between LTE and Wi-Fi

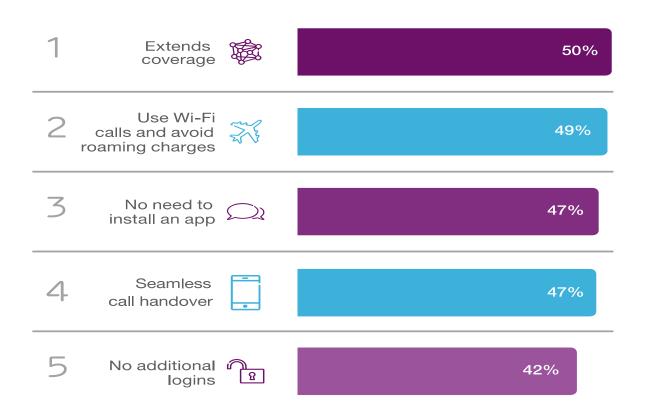
Offer high-quality converged services for any accesses and any devices

- Voice/HD voice and video calling
- One-number concept

Wi-Fi calling is a stepping stone or add-on to VoLTE services

THE APPEAL OF WI-FI CALLING

Why users find Wi-Fi calling appealing







4 out of 5 Wi-Fi calling users interviewed in the US are very satisfied with the service

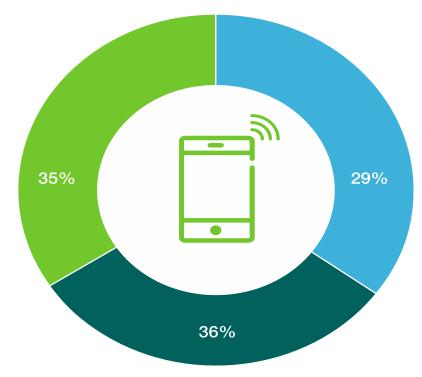
USING AN APP VS. WI-FI CALLING



Smartphone users expect and demand enriched communication beyond just voice.

While 35 percent will give up using communication apps due to Wi-Fi calling, others will still use them or move between apps and Wi-Fi calls.

Will consumers give up on communication apps when Wi-Fi calling is introduced?



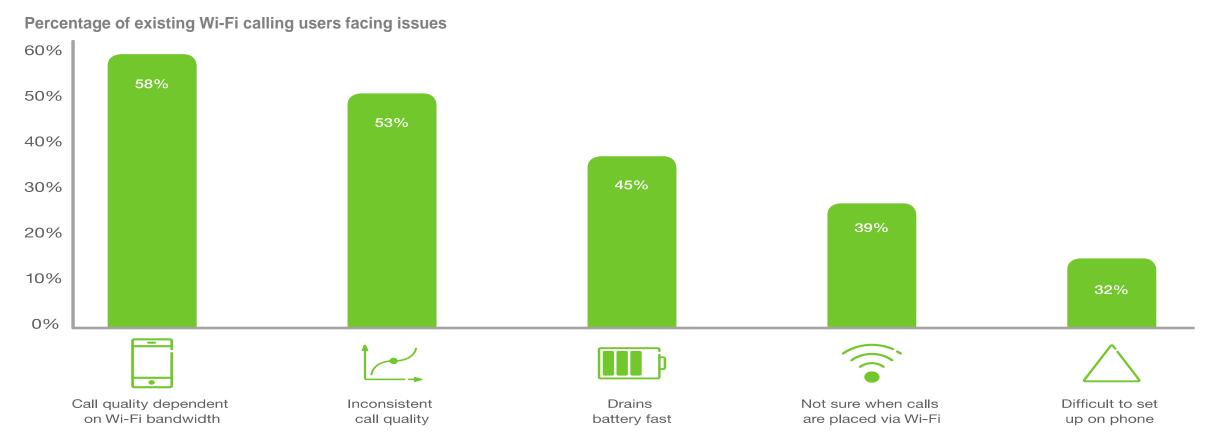
- No change in usage of communication apps
- Will increase communication app usage
- Will reduce communication app usage

Source: Ericsson ConsumerLab, Wi-Fi calling finds its voice, 2015
Base: All smartphone international travelers, intenders of Wi-Fi calling

ISSUES ON WI-FI CALLING



Wi-Fi calling users are facing issues. Fixing these problems early will ensure that Wi-Fi calling finds its voice in the future communication era.

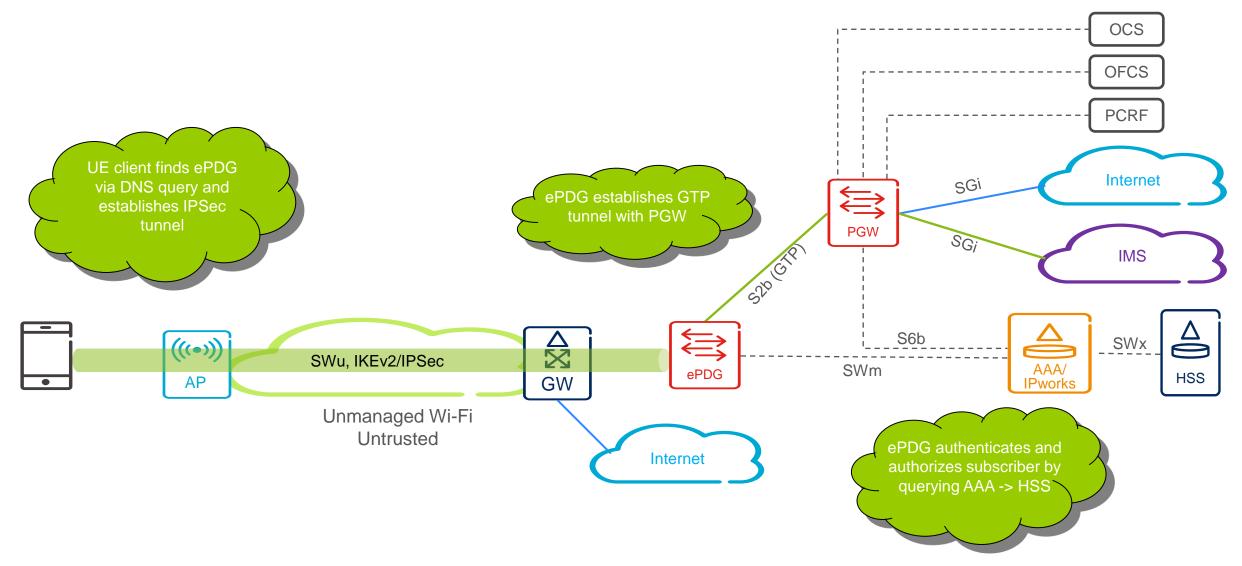


Source: Ericsson ConsumerLab, Wi-Fi calling finds its voice, 2015 Base: Existing Wi-Fi calling users – US



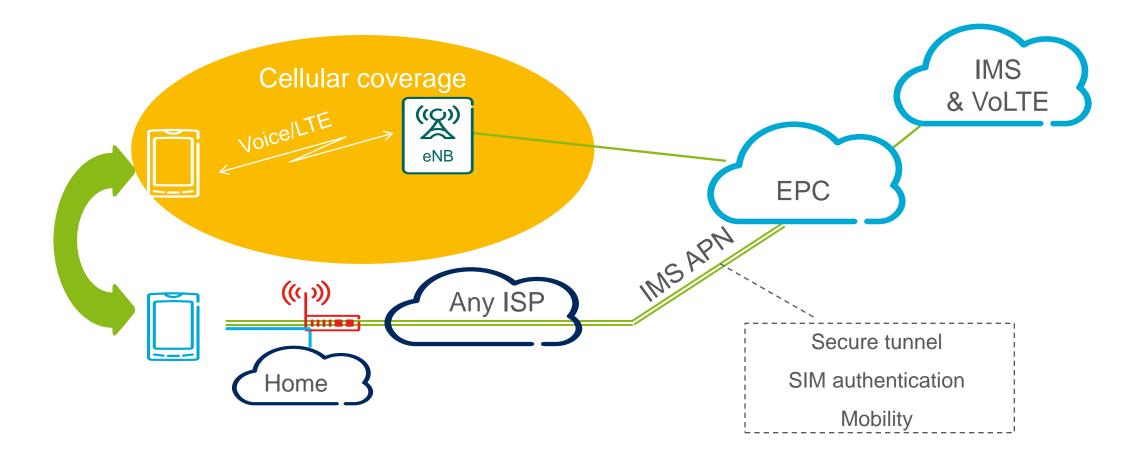
VOICE OVER WI-FI AN E2E SOLUTION ARCHITECTURE





SEAMLESS MOBILITY BETWEEN LTE AND WI-FI

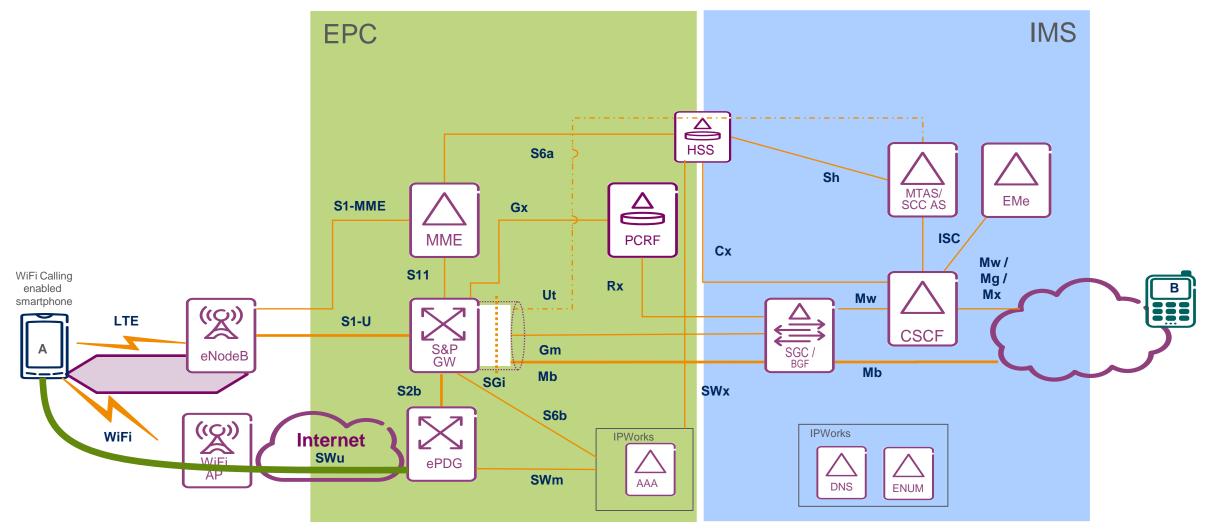




Complete solution with Ericsson EPC, IMS and RAN

WI-FI CALLING ARCHITECTURE (DETAILED)

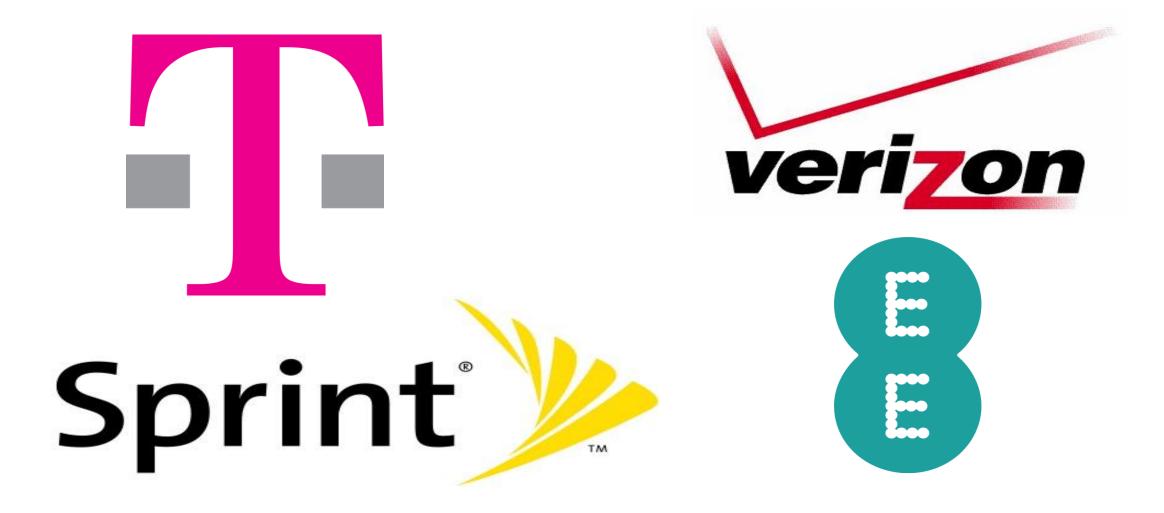






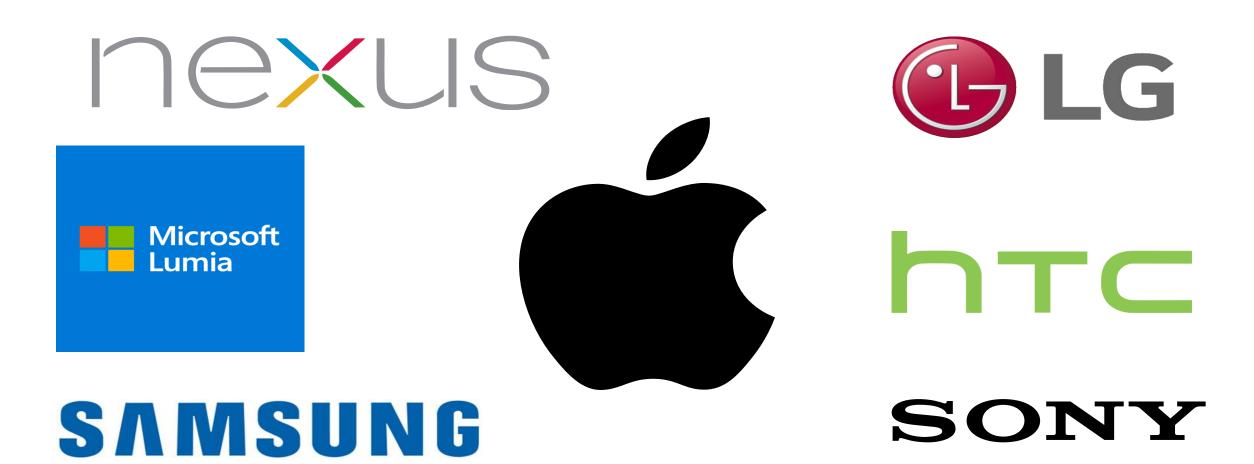
EXISTING DEPLOYMENTS IN OPERATORS' NETWORKS





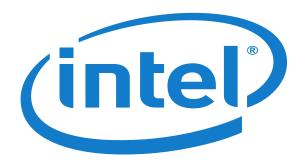
MOBILE DEVICES VENDORS SUPPORT





MODEM AND CHIPSET VENDORS SUPPORT









WANT MORE DETAILS?



LOOK AT WI-FI CALLING INSIDE ERICSSON PORTFOLIO: HTTP://www.ericsson.com/ourportfolio/wi-fi-calling



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